

## DISCLAIMER:

### What is FAIS?

- "FAIS" is an abbreviation for the Financial Advisory and Intermediary Service Act (no 37 of 2002).
- FAIS applies to all providers of financial services in South Africa also called FSPs and aims to regulate the financial industry.
- FAIS requires that all FSPs be licensed by 30 September 2004 to continue to render financial services.
- NOVARE<sup>®</sup> is a licensed FSP under FAIS:
  - NOVARE<sup>®</sup> Actuaries and Consultants: 815
  - NOVARE<sup>®</sup> Investments: 757
  - NOVARE<sup>®</sup> Equity Partners: 41836
- NOVARE<sup>®</sup> is authorised to administer investments on behalf of retirement funds in terms of Section 13B of the Pension Funds Act, 24 of 1956, as amended:
  - NOVARE<sup>®</sup> Actuaries and Consultants: 24/454
  - NOVARE<sup>®</sup> Investments: 24/456
  - NOVARE<sup>®</sup> Equity Partners: 24/554

## THE OFFICE OF THE FINANCIAL SERVICES BOARD AND THE PENSION FUNDS REGULATOR FOR FINANCIAL SERVICES PROVIDERS

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FSB Fraud and Ethics Hot Line: 0800 313 626  
E-mail: [fsb@tip-offs.com](mailto:fsb@tip-offs.com)

## PROGRESSIVE PROSPERITY

## THE OFFICE OF THE OMBUD FOR FINANCIAL SERVICES PROVIDERS

The Office of the Ombud for Financial Services Providers ('FAIS Ombud') was established by the Financial Advisory and Intermediary Services Act, 37 of 2002 ('FAIS Act'). The FAIS Ombud's role is to resolve disputes between financial services providers and their clients in a procedurally fair, informal, economical and expeditious manner.

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